





Revenco is one of the fastest growing security services providers in Bangladesh.

We work across the whole of the Dhaka and also deliver security services to a wide range of clients across the Bangladesh.

We have combined years of experience with dedication and professionalism and have established an excellent reputation for the quality of our security services and personnel, who are all licensed security guards. We cover **Commercial, Industrial** and **Private** clients, and provide professionalism as standard. We tailor our packages to meet every individual need of the client.

We provide an experienced, friendly and reliable service and will always listen to exactly what you want, providing the best solution to meet your needs so that we can achieve 100% customer satisfaction.



With our 24 Hour service we will be at your assistance whenever you need.

OUR VISION

To be recognized and respected as the security service provider of choice – for both customers and employees.

MISSION

Revenco has a clear, strategic vision that enables us to deliver the highest quality service to our clients whilst creating a happy working environment for our staff.

We promise to:

- Address and satisfy the client's security needs
- Comply with industry regulations and standards to ensure our service is always of the highest standard
- Listen to our clients, staff and regulators to make sure we get it right first time, every time
- Constantly review and improve our business for the benefit of all those associated with it

To achieve this vision we:

- Build strong relationships with our clients through excellent service delivery



Employ highly trained, motivated people who we treat fairly and with respect at all times

- Communicate effectively both internally and externally
- Encourage an 'Improvement Culture' within financial
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- control, commercial relationships, ethical and environmental responsibilities, quality systems and personnel management

OUR VALUES

At the Revenco, we are committed to the highest standards of ethics and integrity.

We are responsible to our customers, to our employees and their families. Our employees are the most valued assets of our company, essential participants with a shared responsibility in fulfilling our mission.

We recognize that the quality, motivation and performance of our employees are the key factors in achieving our success. Accordingly, our Human Resources policies and practices are built on:

- ✓ Dedication to assisting every employee in reaching his or her full potential in both performance and reward.
- ✓ Commitment to diversity, equal opportunity and fair treatment.
- ✓ Promotion based on merit and from within whenever possible.
- ✓ We want our organizational structure and culture to promote employee involvement, open communication, teamwork and cooperation.



SCOPE OF SERVICES

Revenco Security Service has adapted its range of services to meet the new challenges posed by the criminal elements along with the ever-changing needs of our clients. We aim to provide a holistic solution to our clients' individual security needs.

'Guarding services have been the backbone of Revenco's success and Revenco offers the following services.'

Some of the services offered by us include:

Manpower:

- Armed and unarmed security officers
- Mining Security
- Dog Handlers
- Guard on call – emergency casual guards available and posted within a few hours
- Investigations

Technical Services:

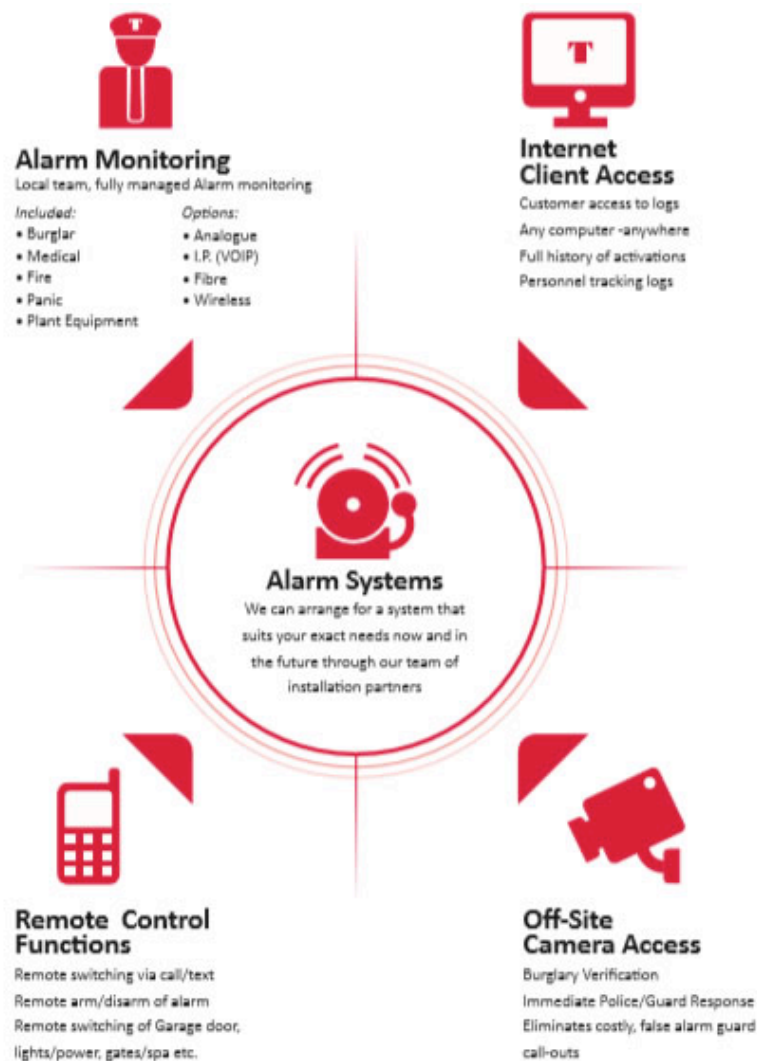
- Access Control
- CCTV Installations
- Intercom Systems
- 24 hours off site CCTV monitoring / 24 hours on site CCTV monitoring
- Perimeter Protection



Specialised Services:

- ❖ Criminal Checks (AFISwitch)
- ❖ Polygraph Testing and Profiling
- ❖ Voice Stress Analysis

- ❖ Loss Control Management
- ❖ Risk assessments and Risk Management
- ❖ Investigations and undercover agents



OPTIONAL SERVICES INCLUDE BUT NOT LIMITED TO

Criminal Checks (AFISwitch)

Criminal Enquiry Service that is linked to the SAPS Automated Fingerprint Identification System. This mobile service can confirm whether or not a person has a criminal record or not within 48 hours compared to weeks or months with other services. The AFISwitch transmits captured fingerprint templates directly to the SAPS AFIS for identification purposes. In turn, AFISwitch delivers an illicit activity status report to the client. AFISwitch provides unrivalled accuracy and speed over conventional paper-based services.



Polygraph Testing

Polygraph testing is the quickest, most cost effective, accurate and reliable way to verify whether a person is being truthful or not. Polygraph testing is used for pre-employment screening, as a determination of management and staff integrity as well as a specific aid to investigations. Polygraph testing measures 3 bodily activities (breathing, heart rate & sweat activity) where other methods only use one (for example, vocal cords) making it easier to determine deception.



Layered Voice Analysis

Layered Voice Analysis (VLA) is technology that records psycho physiological stress responses in a human voice. A person suffers psychological stress when under pressure, i.e. when being asked a question that instils fear of exposure. The consequences of lying and being exposed triggers a 'high stress' voice signature which the layered voice analyzer then records. Many intelligence agencies as well as private forensic psycho physiologists worldwide utilize layered voice analysis in preference to polygraph technology.



Pre-employment Screening

To avoid lawsuits and costly hiring mistakes through applying the wrong hiring practices, let us assist in conducting Pre-Employment Screening of applicants. We offer a Pre-Employment Screening package that includes the following services:

- ✓ Criminal checks (I.D verification; fingerprint profiling)
- ✓ ITC and Background checks
- ✓ Polygraph test
- ✓ Pre employment verification of last two (2) employers
- ✓ Integrity testing



OPTIONAL SERVICES CONTINUED:

Metal Detectors

- ✓ Handheld Metal detectors
- ✓ Walk through Metal detectors
- ✓ Security mirrors for searching under vehicles and objects



Guard Patrol Systems – Real Time

- ✓ Bloodhound patrolling system
- ✓ Electronic OB
- ✓ Biometric Technology linked to roster and pay roll



MANAGEMENT EFFICIENCY

The Revenco Security is headed by the company owner and supported by a Management team, composed of a highly competent, professional, and efficient group of leaders. We provide our staff with the best care and support.

The last tier of quality control mechanism is the Head Office Supervisors portrayed by entry level Managers, trained to approach their tasks with diligence, pride, expertise and conscientiousness.

The Management “Team” compliment all aspects of the service provided to the Client, as effective liaison is simplified by efficient attention being administered to specific requirements and any problems which may arise.



REVENCO PERSONNEL

RECRUITMENT OF SECURITY PERSONNEL

Security personnel are the heartbeat of our organisation, the Revenco Security believes that **‘A HAPPY GUARD IS A PRODUCTIVE GUARD AND A CREDIT TO BOTH YOUR ORGANISATION AND OURS’**. Our Security officers are selected based on each site specifications. In recruiting security personnel, we maintain a high standard and staff are required to meet the following minimum criteria:

- ✓ All security applicants are required to meet a certain standard in both written and oral English & Bangali.
- ✓ The security applicant is required to be in possession of an original valid Bangladeshi Identity Document.
- ✓ Employment contracts for potential recruits are only formalized once a POLICE clearance has been obtained.

Recruits are expected to meet the Company’s standards pertaining to personal health, hygiene, fitness and personal appearance. The Revenco Security adheres to a self-posting policy but carry a compliment of dedicated reserve staff. We ensure that fully trained staff are made available to our clients at all times for relief purposes and for any absenteeism.





TRAINING

TRAINING OF SECURITY PERSONNEL

Training is a vital component in ensuring that security personnel are adequately equipped to provide our clients with excellent service levels. At Revenco Security we realized the importance of providing our staff with the skills development opportunities they deserve and to this end offer them career enhancement plans to ensure their individual growth.

Our training strategy encompasses the following aspects:

- Accredited Army Training establishment
- Provision of Legislated Grade Training, Site specific Training and ongoing refresher
- Training our security officers are specifically task trained and undergo constant evaluations
- By management Refresher training is conducted on a regular basis to ensure the Company's
- Prescribed standard of competency is maintained. This also assists in avoiding the “comfort zone” trap
- Security Officers on site can be trained in emergency situations as per your company's “Emergency Plan” and Standard Operating Procedures



Each employee has received full security clearance, and has undergone the required training relevant to the level of certification granted.

WHY CHOOSE REVENCO SECURITY?

- Highly respected company.
- Our traditions of service excellence are firmly entrenched throughout the company.
- We have a large established and satisfied client base .
- Revenco are committed to meet and exceed client requirements and expectations.
- We have years of experience in the security industry with an established and stable management team .



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